

JOB READY SHORT COURSES



BAR & SERVICE + JOB READY TICKETS

Microcredential - Dual Skill Set - 3 x days

Get skilled to work in bar and service:

- Mixed drinks
- Cocktails
- Bar service
- Customer service
- Infection Control
- Bonus RSA

Must be over 18.

SITSS00078 - Customer Service

BSBSS00095 - Cross-Sector Infection Control Skill Set

FEES & FUNDING

Skills First Funding \$0

Fee for service \$450



COFFEE + JOB READY TICKETS

Microcredential - Dual Skill Set - 4 x days

Get skilled to work as a barista:

- Make & serve espresso coffee
- Latte art
- Food handlers" certificate
- Infection Control
- Using the Point of Sale (POS)
- Customer service
- Bonus RSA

SITSS00080 - Espresso Machine Operation

BSBSS00095 - Cross-Sector Infection Control Skill Set

FEES & FUNDING

Skills First Funding \$0

Fee for service \$750

SINGLE SKILL SETS

All skill sets can be undertaken individually and do not have to be completed as part of a dual skill set. Tuition fees will apply if undertaking a single skill set.



PATHWAYS - THE FULL SERVE

SIT40616 Certificate IV Hospitality (3-7 Months)

- RSA
- Food Handler's Certificate
- Coffee, bar service & wine knowledge
- Food & beverage service
- Point of sale (POS)
- Providing quality customer service
- Sales & presentations
- Coaching & leadership
- Finance & management
- Must be over 18.

FEES & FUNDING

Skills First Funding \$0

Fee for service \$2000

FURTHER SKILL SETS



ESPRESS YOURSELF

SITSS00080 Espresso Machine Operation Skill Set

- Espresso coffee making and basic latte art
- Food handlers' certificate
- Point of sale & customer service
- Assessment includes short answers online, practical demonstrations & oral questions
- Duration = 4 Days 9.30am – 3.30pm
- Fees (Check your eligibility for funding)
 - Skills First Funding Concession \$80
 - Skills First Funding \$400
 - Fee for Service \$600



RSA

SITSS00071 - Responsible Service of Alcohol Skill Set

- Victorian RSA Certificate
- Duration = 4-5 hours, online or face-to-face classes
- Assessment includes short answers online, role plays & oral questions
- Fees (Check your eligibility for funding)
 - Skills First Funding \$0
 - Fee for Service \$60.



FOOD SAFETY SUPERVISION

SITSS00069 - Food Safety Supervision Skill Set

- Food Handlers Certificate Level 1
- Food Safety Supervisors Certificate Level 2
- Assessment includes short answers online, practical demonstrations that you upload & oral questions
- Duration = Self-paced online
- Fees (Check your eligibility for funding)
 - Skills First Funding Concession \$20
 - Skills First Funding \$100
 - Fee for Service \$300.



CUSTOMER SERVICE MANAGEMENT

SITSS00077 - Customer Service Management Skill Set:

- Food and beverage service
- Managing customer service & customer service delivery
- Tips and tricks to exceed customer expectations
- How to handle complaints and difficult situations
- Assessment includes short answers online, policy development, practical demonstrations, simulation & oral questions
- Plus 1 extra Job Ready Ticket (RSA or Food Handlers')
- Duration = 5 Days 9.30am – 5.00pm
- Fees (Check your eligibility for funding)
 - Skills First Funding Concession \$80
 - Skills First Funding \$400
 - Fee for Service \$650.

You can complete your RSA or food handlers without using funding as a single short course.

QUALIFICATIONS & TRAINEESHIPS



CERTIFICATE III HOSPITALITY

SIT30616 Certificate III Hospitality

- Complete as a traineeship or in our classrooms
- RSA & Food handlers' certificate
- Bar, service, coffee
- Coaching, industry knowledge, point of sale, WHS & customer service
- Assessment includes short and long answers online, practical demonstrations & oral questions
- Duration = 12 x 5 hr sessions weekly + practical
- Fees (Check your eligibility for funding)
 - Skills First Funding Concession \$500 (Trainee \$340)
 - Skills First Funding \$2500 (Trainee \$1700)
 - Fee for Service \$4000 (Trainee \$5,500).
- This course is superseded and will be transitioned by 31.12.24



THE FULL SERVE CERTIFICATE IV HOSPITALITY

SIT40416 Certificate IV in Hospitality

- Complete as a traineeship or in our classrooms
- RSA & Food handlers' certificate
- Bar, service, coffee
- Coaching, industry knowledge, point of sale
- WHS, & customer service
- Leadership, sales, presentations, rostering, and finance
- Assessment includes short & long answers online, practical demonstrations & oral questions
- Duration = 10 x 5 hr sessions weekly + practical
- Fees (Check your eligibility for funding)
 - Skills First Funding Concession \$0 (Trainee \$300)
 - Skills First Funding \$0 (Trainee \$1500)
 - Fee for Service \$2000 (Trainee \$6000).
- This course is superseded and will be transitioned by 31.12.24



HOSPITALITY EMPLOYMENT MODULE

Module includes:

- Level 2 First Aid
- 1 x Job Ready ticket: RSA, Food Handlers or Infection Control
- Hospitality Kit: black pants, shirt, shoes & bar tool
- Online hospitality training module: standard operating procedures, safety and industry-specific tips
- Employer simulated service, interviewing & job matching
- Duration = 2 Days 9.30am – 5.00pm
- Fees: \$450
- Minimum of 5 per course.