



**SITSS00071**

# **Responsible Service of Alcohol**

**1300 555 748**

**[courses@serveitup.com.au](mailto:courses@serveitup.com.au)**

**39 / 617 - 643 Spencer St, West Melbourne Vic 3003**

**RTO: 22542**



# Course overview



The Responsible Service of Alcohol (RSA) Certificate is a necessity for anyone working in restaurants or bars serving alcohol. An RSA offers you the skills you need to serve alcohol in a responsible fashion, and to provide an environment within an establishment that is safe and enjoyable for every patron.

The RSA course teaches you about the dangers of alcohol, and methods you can use to identify patrons who are intoxicated. It will help you to safely and responsibly execute your new job in hospitality.

The SITSS00071 Responsible Service of Alcohol Skill Set is made up of one unit of competency, SITHFAB021 Provide responsible service of alcohol. We will issue you the required Victorian RSA Certificate.

## Refreshing your RSA

You will need to refresh your Victorian RSA Certificate every 3 years, do this for free online with the Liquor Commission Victorian.

## Delivery

5-6 Hours Class (Online or Face-to-face)

Assessment which includes:

- Online – 20 questions multiple choice test
- Online – Short answer questions
- Scenarios
- Oral Questions

Online: Your trainer will call you after the session to conduct scenarios and oral questions.

## Entry Requirements

- Able to use a computer and complete online assessment
- Online classes: Must have a camera and microphone
- Meet minimum language, literacy and numeracy requirements
- Participate in role plays

**Tuition fees** **\$60**

## Course Content

The course includes:

- The law, fines, demerit points and star rating
- Facts about alcohol
- Strategies to refuse service
- Good serving practices
- How to promote/advertise legally
- Unacceptable service practices

**Enrol here**



## Student Handbook

View our student handbook on our website for information about; your rights & obligations, fees, payment terms, cancellations, refunds, complaints, support services and much more.

